

ABSTRACT OF THE INVENTION

The present invention relates to a system and methodology to enable a plurality of information associated with electronic messages to be automatically prioritized by a message urgency system for transmittal to a user or system. The message urgency system can employ classifiers that can be explicitly and/or implicitly trained to prioritize or triage one or more received messages according to a learned importance to the user. An adaptable and configurable graphical user interface is provided in order to manage the prioritized information. The interface facilitates system personalization according to user desires of how messages are received and subsequently processed by the user. Display and input adjustments are provided in a plurality of selectable pages to enable the personalization of the system. Display options include status and summary views of various configuration and adjustment options that alter the characteristics of how messages are presented to the user. Configuration and adjustment options include profile options, routing options, alerting options, chunking options, schedule options, and other context-sensitive control options, one or more rules that act in conjunction with a routing system, learning status and configuration options for guiding and inspecting the state of learning of the message urgency system along with device option configurations for controlling messages output to a selected message reception and display device.